

2019

WIDENING THE CIRCLE

SCHEDULE

8:30 am	Registration and Refreshments
9:00 am	Opening Comments Welcome address from Paul Cooper
9:15 am	Revisiting Territorial Acknowledgements Leah Horzempa (Sister Circle Consulting)
9:45 am	Community Justice Help: what are we seeing? <i>Moderated with comments by Alexandra Derisier (Connecting Ottawa)</i> Carol Barkwell (Luke's Place) Geordie Dent (Federation of Metro Tenants' Associations) Francisco Rico (FCJ Refugee Centre) Jacquie Thompson (Lifespin)
10:45 am	Break
11:00 am	Community Justice Help: where do we go from here? Overview of research by David Wiseman (University of Ottawa, Faculty of Law) and Julie Mathews (Community Legal Education Ontario) <i>Small group work on key questions & shareback</i>
12:00 pm	Lunch
1:00 pm	Chatbots, helplines, and giving legal information in real-time <i>Moderated by Michelle Thompson (Ontario Justice Education Network)</i> Drew Jackson (People's Law School: chatbot under development) Fiona MacCool (Community Legal Education Ontario: Steps to Justice live chat) Dave Montague (Findhelp: 211) Kevin O'Shea (Public Legal Information Association of Newfoundland & Labrador: Legal Information Phone Line & Lawyer Referral Service)

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2:00 pm	Break
2:15 pm	Using design thinking for public legal education and information <i>Introduced by Avery Au (Civic Tech Toronto, Law & Design Project)</i> Sam Horodezky (Law and Design CoLab) Alexis Knygavko (Law and Design CoLab) Concluding comments from Amy Salyzyn (University of Ottawa, Faculty of Law)
3:45 pm	Break
4:00 pm	Community Forum: considering the legal services exception for family, friends, and neighbours Julie Mathews (Community Legal Education Ontario) Jessica Reekie (Ontario Justice Education Network)
4:45 pm	Closing Comments