

2019

WIDENING THE CIRCLE

SCHEDULE

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| 8:30 am | Registration and refreshments |
| 9:00 am | Opening comments Welcome address from Paul Cooper |
| 9:15 am | Revisiting territorial acknowledgements Leah Horzempa (Sister Circle Consulting) |
| 9:45 am | Community justice help: what are we seeing? <i>Moderated with comments by Alexandra Derisier (Connecting Ottawa)</i> Carol Barkwell (Luke's Place) Geordie Dent (Federation of Metro Tenants' Associations) Francisco Rico (FCJ Refugee Centre) Jacquie Thompson (Lifespin) |
| 10:45 am | Break |
| 11:00 am | Community justice help: where do we go from here? Overview of research by David Wiseman (University of Ottawa, Faculty of Law) and Julie Mathews (Community Legal Education Ontario) <i>Small group work on key questions & shareback</i> |
| 12:00 pm | Lunch |
| 1:00 pm | Chatbots, helplines, and giving legal information in real-time <i>Moderated by Michelle Thompson (Ontario Justice Education Network)</i> Drew Jackson (People's Law School: chatbot under development) Fiona MacCool (Community Legal Education Ontario: Steps to Justice live chat) Dave Montague (Findhelp: 211) Kevin O'Shea (Public Legal Information Association of Newfoundland & Labrador: Legal Information Phone Line & Lawyer Referral Service) |

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| 2:00 pm | Break |
| 2:15 pm | Using design thinking for public legal education and information <i>Introduced by Avery Au (Civic Tech Toronto, Law & Design Project)</i> Sam Horodezky (Law and Design CoLab) Alexis Knygavko (Law and Design CoLab) Concluding comments from Amy Salzyn (University of Ottawa, Faculty of Law) |
| 3:45 pm | Break |
| 4:00 pm | Community forum: considering the legal services exception for family, friends, and neighbours Julie Mathews (Community Legal Education Ontario) Jessica Reekie (Ontario Justice Education Network) |
| 4:45 pm | Closing comments |